

# InStream Solutions Designed for Your Business



## For Healthcare Partners

### WHY ADD INSTREAM TO YOUR TEAM

InStream will help you offer the highest levels of patient care as a healthcare provider by expediting workflow processes in order to get your patients the prescription medication and medical services they need as quickly as possible. We understand how your HIPPA-required electronic health record (EHR) system can create budgetary restraints. Purchasing an all-encompassing EHR may not be possible. InStream provides software and services that will make up for any missing aspects within your current solution.



### MAXIMIZE WORKFLOW EFFICIENCY

Maximize efficiency within your organization by creating a workflow system with InStream using our experts and the power of automation.

#### INSTREAM HAS:

- > Decades of combined experience in the automation and advanced capture industry.
- > Experts across all fields who are ready to help you automate processes and improve workflow.
- > Worked to provide the best customer experience for each of our clients.
- > Employees nationwide who provide comprehensive services across the United States.

### FOCUS ON WHAT MATTERS MOST

Allow InStream to optimize your current process and technology to maximize potential within your organization. We want to help your organization do business in a way that facilitates improved processes. InStream will perfect workflow through enhancements and training. We will offload management and administrative tasks, so you can better serve your patients and provide optimal care.

Tennessee | Arizona | California | Colorado | Florida | New York | New Jersey | North Carolina | Georgia

InStream offers the following services to improve quality of patient care and to build up your current EHR system to peak effectiveness.



### **Project Management as a Service**

When focus turns to your yearly upgrades, allow InStream to take over project management. Using InStream to coordinate new initiatives allows IT staff to remain focused on the important task of providing daily operational support for your healthcare systems.



### **Virtual Mailroom for Accounting**

Have InStream take over your organizations accounts payable to reduce costs and maintain focus on patient experience. This method has patients send their payment to a PO Box and then we process it to your account. We include collections, billing, and payment processing. Optimizing your AR stream with us will reduce cost and increase the speed of payment.



### **Application Support**

Let us conduct workflow analysis to support your application software and processes. InStream can provide a superior level of support for your organization. We will work with your IT Team and Application Vendors to assist with patches, screen builds, and testing. InStream has the ability to provide after-hours support from troubleshooting to maintaining a 24/7 help desk.



### **Managed IT Services**

InStream will provides skilled IT support resources during EHR implementations and projects. We will also provide training for current IT staff and department supervisors. InStream can help healthcare organizations meet the strategic and long-term goals. InStream will oversee tasks and reduce staff turnover by taking over all or parts of your IT department. We can assist with application and hardware support, project management, and help desk support services with 24/7 tech support.



### **Custom Document Management Solutions**

InStream will automate the scanning and digitizing process for paper documents. If your organization is overwhelmed by paper, utilizing InStream's document management solution will reduce the amount of paper hosted in your facilities. If you are planning to go paperless or move to digital, Scan-to-Zero is the solution for you. We will remove all paper from your organization and scan it into a secure cloud and keep them in a physical location for HIPAA data retention requirements.



### **IT Security Audit**

Doing a security audit with your EHR provider comes with a high price tag. InStream can provide the same level of audit services at a lower cost to your organization. We can help ensure that your Protected Health Information (PHI) is safe against firewall and virus penetration. We will assess the security of your healthcare facilities desktops and mobile devices as well as provide solutions that secure Internet usage within your organization.

**READY TO EXPLORE SOLUTIONS? REQUEST A FREE CONSULTATION.**